



Problem Resolution Report



COSD Contract no. 537863

Junior Developer RU

HP/CoSD-092

Date: May 2, 2012

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement dated January 24, 2006 ("the Agreement") by and between the County of San Diego ("County") and HP Enterprise Services, LLC ("HP" or "Contractor") (hereinafter collectively referred to as "the Parties") agreement is reached on the date shown above.

Issue or Problem:

The Agreement does not provide appropriate applications labor categories for Junior Developers. All the existing labor rates require the following:

1. A baccalaureate degree with some work experience (the years vary by category) or
2. An associate's degree with more work experience or
3. A high school diploma with the most work experience

Students have neither the completed degree, nor the length of work experience to qualify for these labor categories.

Resolution:

1. Establish Junior Developer rates as part of the Agreement that, with prior mutual agreement between the County Technology Office and the Contractor and subject to Junior Developer availability, may be utilized for specifically identified work/tasks.
2. Add the following Junior Developer labor categories to the Agreement:

<u>Labor Category</u>	<u>Hourly Rate</u>
Junior Developer I	\$18.00/hour
Junior Developer II	\$27.00/hour
Junior Developer III	\$33.00/hour

Description: Junior Developers perform technical or business tasks at the direction of an experienced manager or coach. Assignments are typically related to the person's field of study.

The Junior Developer labor category can be utilized for a maximum of 20 hours per week.

Education: This classification requires current enrollment as a full-time student. A grade point average of 3.0 or higher must be maintained.

- a. Junior Developer I must be at least 16 years old. This classification includes junior or senior high school students and college students who have not yet completed their freshman year.



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- b. Junior Developer II classification includes students who have completed the freshman year until completion of the junior year.
 - c. Junior Developer III classification includes students who have completed the junior year or higher.
3. Schedule 16.1 – Fees, is hereby amended to add the following Section:

20. Junior Developer

The use of the Junior Developer labor category and applicable rates, as set forth in Exhibit 16.1-1, Summary by Resource Unit and Exhibit 16.1-4, Application Services Labor Categories, is permitted only with prior mutual agreement between the County Technology Office and the Contractor and subject to Junior Developer availability.

The Junior Developer labor category shall be utilized for a maximum of 20 hours per week.

4. Exhibit 16.1-1 is hereby amended to add an RU Fee for the additional Intern Labor Category as shown on Attachment 1 to this PRR;
5. Exhibit 16.1-4 is hereby amended to add Section 13 – Junior Developer, as per Attachment 2 to this PRR.

The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

HP ENTERPRISE SERVICES, LLC

By: Bruce Petrozza

By: [Signature]

Name: Bruce Petrozza

Name: Max Pinna

Title: Manager, Contracting

Title: Contracts Manager

Date: 05-08-12

Date: May 2, 2012

[Signature]
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PRR 92 - Attachment 1

Exhibit 16.1-1

[illegible]

Attachment 2 to PRR 92 – Junior Developer Labor Rate

Exhibit 16.1-4, Application Services Labor Categories

13. JUNIOR DEVELOPER

Description: Junior Developers perform technical or business tasks at the direction of an experienced manager or coach. Assignments are typically related to the person's field of study.

Education: This classification requires current enrollment as a full-time high school or college student. A grade point average of 3.0 or higher must be maintained.

1. Junior Developer I must be at least 16 years old. This classification includes junior or senior high school students and college students who have not yet completed their freshman year.
2. Junior Developer II classification includes students who have completed the freshman year until completion of the junior year.
3. Junior Developer III classification includes students who have completed the junior year or higher.